

November 2 2023

## Hostage in Manila – William's Story

(PROCESSING)

NETWORK

William was the target of an impersonation scam. He was on holiday in Malaysia when he received a text from a friend who travels regularly, saying he was being held hostage at his hotel in Manila. The hostage takers wanted \$800 before they would release him and his passport. The texts kept coming, sounding more and more desperate each time so William transferred the money. As soon as the money was gone, he realised he had been scammed. His friend was safe at home, and he was out of pocket. He regrets not picking up the phone and calling his mate first.

## Make sure you know who is asking for your information and why

If you've received a message that seems out of character for someone you know, contact the person you think might have sent it to check first.

## Why it matters



Scams and fraud attempt to trick you into giving away sensitive information or your financial details — often by pretending to be a legitimate individual or business. Don't give out sensitive information unless you know who's asking for it and why.

